

MEMBER insight

NOVEMBER 2023

PHOTOS WITH THE GRINCH



**WELCOME TO
WHOVILLE**

Get your photo
taken with the
Grinch & 5-Spot @
TACU

**December 8th
3-5 PM**

FREE EVENT, OPEN TO ALL AGES
ENJOY JUICE AND COOKIES

PROTECT YOUR DEBIT & CREDIT CARDS FROM FRAUD

By using TACU's Brella App for Debit Cards or SecurLock Equip for Credit Cards, you are in control of your security. Both apps are free and include:

- * Lock your card when not in use.
If your card is locked, a fraudulent transaction cannot occur.
- * Set up transaction alerts.
Receive an immediate alert when your card is used.
- * Set transaction limits.
Block foreign transactions or out of state transactions.



The simple, secure way to manage and protect your cards.

SecurLOCK[™] EQUIP

brella[®]
Safeguard Your Debit Card

Receive alerts when your debit card is used
Enjoy fingerprint access for easy login
Submit travel notices
Find nearby ATMs
Turn your debit card off / on
See account balances without logging in

Download Brella from your device's app store today!

1st QUARTER 5-SPOT WINNERS

Congratulations to Ms. Thiel's 2nd Grade Class from Warrens Elementary School, Mrs. Jereb's 1st-3rd Grade Class from Tomah Area Montessori School, and Ms. Gilchrist's 2nd Grade Class from Wyeville Elementary School. Each classroom teacher received \$100 for their classrooms. Through collaboration between the Tomah Area School District and TACU Credit Union, 5-Spot Savers Club provides an opportunity for elementary students to learn the value of money management while at school. 5-Spot Savers Club is available to all elementary schools in the Tomah Area School District. For more information, visit our website at tacuonline.com/5-spot-savers-club, or call Sherrie and Ethen at (608) 372-4736.



I'M HACKED, NOW WHAT?

If you suspect you have been hacked, stay calm. Here are some steps you can take:

- **Recovering Your Online Accounts:** If you have access, log in from a trusted computer and reset your password with a new, unique and strong password - enable Multi-Factor Authentication (MFA) if its not already enabled. If you cannot access your account, contact the site. If you share the same password with other accounts, change those passwords.
- **Recovering Your Computer or Device:** If your antivirus program cannot fix an infected computer, consider reinstalling the operating system and rebuilding the computer. If you feel uncomfortable rebuilding, or if your device is old, it may be time to purchase a new one.
- **Financial Impact:** For issues with your credit card or any financial account, call your bank or credit card company right away. Don't call them using a phone number in an email, use a trusted phone number, such as the one listed on their website. Monitor your statement and credit reports frequently. Enable automated notifications for any transaction that occurs.

What to Do to Stay Ahead of Cyber Attackers?

1. Keep all your systems and devices updated and current to the latest version.
2. Use strong, unique passwords for each of your accounts, manage those accounts with a Password Manager, and enable MFA.
3. Be skeptical - keep an eye out for social engineering tactics such as phishing emails.

UPCOMING EVENTS

- Closed Saturday - December 23rd
- Closed for Christmas - December 25th
- Closed for New Years - January 1st

ANNIVERSARIES

- Miranda Calkins, Mortgage Loan Processor - 9 yrs
- Josh Church, Teller Supervisor - 4 yrs

TACU CREDIT UNION

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BOARD OF DIRECTORS

Chairman — Paul Wiese
Vice-Chairman — John Froelich
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Director — Al Laylan
Director — Joseph Bubnich
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OFFICE HOURS

Monday - Friday
9:00 am to 5:00 pm
Saturday
9:00 am to 12:00 pm

DRIVE-UP HOURS

Monday - Thursday
7:30 am to 5:30 pm
Friday
7:30 am to 6:00 pm
Saturday
8:30 am to 12:30 pm



Federally insured by NCUA up to \$250,000
Equal Housing Opportunity

